

# Haringey Safeguarding Adults Newsletter

Winter Edition December 2012

ADULT ABUSE, DONT ACCEPT IT, IF IN DOUBT – SHOUT!

## Highlights in this edition:

1. Safeguarding Online Training
2. Safer Travel Project for Older People
3. Key Achievements 2011/12
4. Reports and Resources
5. Safeguarding Adults Board
6. Anti Hate Crime Action Plan

Welcome to our first Safeguarding Adults Board newsletter, which will keep you up to date with local developments in protecting adults at risk from abuse in Haringey. There is currently so much happening in Safeguarding Adults, both locally and nationally, and it is important that everyone is kept up to date with relevant news items and information.



**Mun Thong Phung**  
Director of Adult & Housing Services  
Chair of Haringey Safeguarding Adults Board

There are challenges ahead for us, and we need to prepare for the proposed changes to Adults Safeguarding as set out in the draft Social Care Bill (June 2012). We need to develop our engagement with service users and within the community. The introduction of

the new online safeguarding adults training has been a key development,

and opens up good quality training for internal Council staff as well as SAB partner agencies and local providers. The key message is that we have a responsibility to safeguard adults at risk from abuse. Let's work together to ensure adults at risk are able to live their lives free from abuse and neglect.

Wishing you every happiness this holiday season and throughout the coming year.

## Safeguarding Adults Board - Who Are We & What Do We Do?

The Safeguarding Adults Board (SAB) gives direction, support, guidance and quality assurance to safeguarding adults' policies, procedures and practice in Haringey. It is a Multi-Agency Board established to promote, inform and support safeguarding adults work. We ensure that priority is given to the prevention of abuse, and adult safeguarding is integrated into other community initiatives as well as links to other relevant inter-agency and community partnerships. Haringey SAB believes that living a life free from abuse is a fundamental right for each person, that safeguarding is everybody's business and that measures need to be in place to protect those least able to protect themselves.

Haringey SAB meets quarterly to review, monitor and agree local policy and procedures of the overall Local Safeguarding Adults Strategy and the objectives for the annual Business Plan. SAB members also review and monitor progress with meeting the business plan objectives.

The SAB follows the six key safeguarding principles as set out by the government in its May 2011 statement on adult safeguarding.

The document sets out the Government's policy on safeguarding vulnerable adults. It includes a statement of principles for use by Local Authority Social Services and housing, health, the police and other agencies for both developing and assessing the effectiveness of local safeguarding arrangements.

[http://www.dh.gov.uk/prod\\_consum\\_dh/groups/dh\\_digitalassets/documents/digitalasset/dh\\_126770.pdf](http://www.dh.gov.uk/prod_consum_dh/groups/dh_digitalassets/documents/digitalasset/dh_126770.pdf)

prevention  
proportionality  
protection  
**empowerment**  
accountability  
partnership

"Abuse is a violation of an individual's human and civil rights by any other person or persons."

**'No Secrets' (Department of Health 2000)**

## SAB Functions



## The aims of the SAB

- To promote a multi-agency partnership to lead safeguarding adults work in Haringey.
- To work in partnership with all relevant people and organisations to prevent abuse occurring.
- Make sure that the safeguarding adults work of all agencies is properly co-ordinated
- Make sure there is an effective engagement strategy with service users, carers and community groups
- Promote best practice in safeguarding adults work and co-ordinate an effective organisational learning programme
- Develop multi-agency safeguarding adults training
- Promote awareness of adult abuse
- Monitor quality outcomes within safeguarding adults work

### 2011/12 SAB Annual Report

The Safeguarding Adults Board Annual Report for 2011/12 will be published in January 2013, and will be available on the Haringey website [www.haringey.gov.uk](http://www.haringey.gov.uk). The report describes national initiatives on adult safeguarding as well as the work that has been undertaken locally to protect adults at risk in Haringey. The purpose of the report is to share information on our achievements and future plans with our partners, service users and other Haringey residents.



The Safeguarding Team

Haringey Council has a specialist Safeguarding Adults Team (SAT) which was set up in April 2010. The team has three social workers as well as two senior officers whose job is to respond to all safeguarding adults referrals. They do this

through assessment of the referrals, investigations and agreeing protection plans for adults at risk.

The team uses the London Multi-Agency Policy and Procedures and works in partnership with health service agencies. The team can be contacted on:

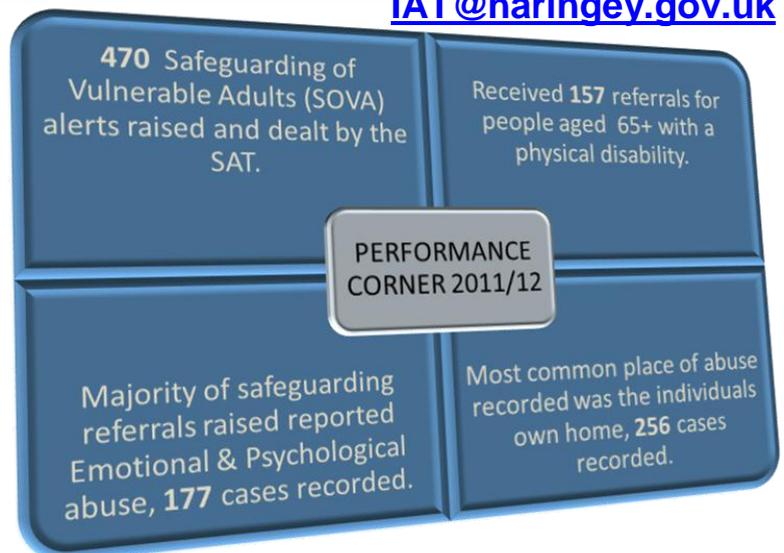
**TEL: 020 8489 1400**

[adult.protection@haringey.gov.uk](mailto:adult.protection@haringey.gov.uk)

[IAT@haringey.gov.uk](mailto:IAT@haringey.gov.uk)

### Some of Our Key Achievements in 2011/12

- Developed Haringey's Anti-Hate Crime Strategy and Action Plan;
- Launched Complex Care Transfer Protocol for people with learning disabilities and mental health issues with the London Borough of Islington;
- New Safeguarding Contracts Monitoring post established
- Safeguarding Adults Members' Panel established to provide extra scrutiny of safeguarding adults work.



All organisations in Haringey and individuals working with adults who are vulnerable have a duty to protect them from abuse.

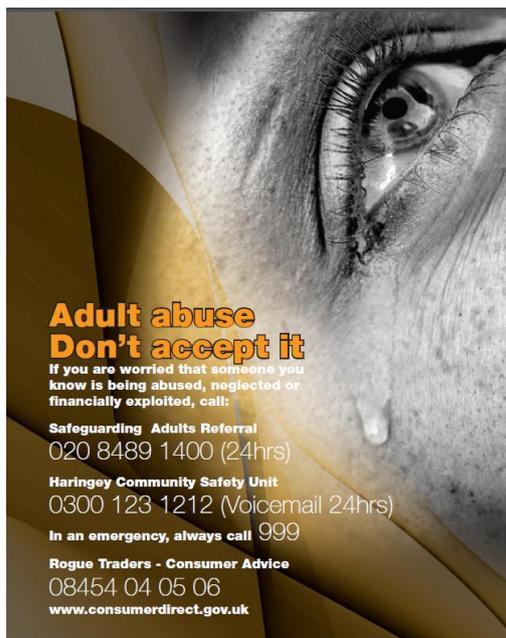
**SAFEGUARDING ABUSE IS EVERYONES BUSINESS!**

## What exactly do we mean by 'abuse'?

Abuse can be a single act or repeated acts by a person against another individual that is a significant violation of that individual's human and civil rights. There are seven categories of abuse.

**Physical**  
**Discriminatory**  
**Institutional**  
**Psychological**  
**Neglect**  
**Financial**  
**Sexual**

## What do I do if I suspect abuse of an adult at risk is taking place?



**Adult abuse**  
**Don't accept it**  
If you are worried that someone you know is being abused, neglected or financially exploited, call:

**Safeguarding Adults Referral**  
020 8489 1400 (24hrs)

**Haringey Community Safety Unit**  
0300 123 1212 (Voicemail 24hrs)

**In an emergency, always call 999**

**Rogue Traders - Consumer Advice**  
08454 04 05 06  
[www.consumerdirect.gov.uk](http://www.consumerdirect.gov.uk)

## What happens when I make a report of suspected abuse?

The IAT will take basic details from the referrer about the allegation of abuse. The referral is then passed to the SAT who will make contact with the referrer to clarify the circumstances of the alleged abuse or neglect. The SAT will then take any immediate steps to protect the adult at risk and decide if the safeguarding adult procedures are the required response to the situation. For more information on the IAT, go to:

[http://haricare.haringey.gov.uk/kb5/haringey/haricare/service.page?id=4kZ2Sy\\_PT8g](http://haricare.haringey.gov.uk/kb5/haringey/haricare/service.page?id=4kZ2Sy_PT8g)

## CURRENT WORK

### Prevention Strategy

Haringey SAB is currently developing a Safeguarding Adults Prevention Strategy. It is a multi-agency strategy designed to empower and to protect adults at risk in our community. By delivering the strategy, we hope more people will be kept safe and out of harm whilst living their life and making their own decisions. There is an action plan in place to take forward the Strategy, which is monitored and driven by the newly formed Prevention Sub Group.

### Anti Hate Crime Action Plan

We have produced an Anti Hate Crime Action Plan to raise awareness of the importance of tackling hate crime, collecting and presenting data, encouraging and highlighting examples of best practice and giving victims better protection under the law. The Home Office has set a national direction to combat hate crime, and this is made up of three key areas: Preventing Hate Crime; Increasing Reporting and Access to Support and Improving the Response to Hate Crime.

For more information go to:

<http://www.homeoffice.gov.uk/crime/hate-crime/> or go to the council website for a copy of the Hate Crime & Harassment Strategy at [http://www.haringey.gov.uk/index/community\\_and\\_leisure/communitysafety/hate-crime.htm](http://www.haringey.gov.uk/index/community_and_leisure/communitysafety/hate-crime.htm)

### Safeguarding Adults Multi-Agency Information Sharing Protocol (ISP) & Practitioners Guide

The Haringey Information Sharing Protocol and Practitioners Guide has recently been reviewed and formally agreed at the October 2012 SAB meeting. The Protocol sets out the information sharing arrangements within Haringey, and has been signed by key stakeholders and SAB partner agencies.

For more information on the ISP and Practitioners Guide, go to [http://www.haringey.gov.uk/index/social\\_care\\_and\\_health/safeguardingadults.htm](http://www.haringey.gov.uk/index/social_care_and_health/safeguardingadults.htm)

### 'Safer Travel' Project for Older People Living in Haringey

Discussions have taken place with the Met Police to scope a safer travel project for older people on public transport. This project has the support and endorsement of Transport for London with the aim to increase safety awareness and well-being. The plan is that the Met Police will visit the Sheltered Housing (SH) coffee mornings to do a presentation and to distribute a range of materials. We will work jointly with all 1250 of our SH tenants and community good neighbour schemes over the next 6-9 months

**DID YOU KNOW...** If you have access to Frameworki, you can raise a SOVA alert? If you are unsure how to do this, you can contact the Frameworki team [fwi.support@haringey.gov.uk](mailto:fwi.support@haringey.gov.uk).

# TRAINING SEMINARS

## Safeguarding Online Training

The Training & Workforce Development Sub Group has been focusing on bringing together partner agencies on sharing information about the provision of safeguarding adults at risk. As a result, Haringey Council has a successful and easily accessible online training scheme which includes safeguarding, DOLS, MCA and other training.



Courses are now available to staff and partner agencies in Haringey, accessible via the Haringey Learning Pool website <http://hwf.learningpool.com/>

## SAFEGUARDING TODAY

A special seminar for Haringey's Voluntary & Community Sector Organisations

HAVCO, Safe Network and Haringey's Adults and Children Safeguarding Boards have joined together to deliver 'Safeguarding Today', a seminar aimed at Voluntary & Community Sector Organisations that provide services to children, young people and adults at risk. The seminar will include workshops, enabling the VCS to engage with key safeguarding matters which will inform Haringey's Safeguarding Boards.

Participants will receive:

- Information and resources from Safe Network, the third sector safeguarding unit, a partnership between Children England and NSPCC.
- Information from Haringey Local Safeguarding Children Board (LSCB) about safeguarding across the borough, including the work of the Board, training on offer and the development of the Multi-Agency Safeguarding Hub (MASH)
- Feedback on the Disclosure and Barring Scheme and its implications for the voluntary sector (the updated vetting and barring requirements from the Home Office)
- The opportunity to network with a range of agencies about safeguarding and a chance to consult on the needs for the VCS.

Event details:

**Tuesday 11 December 2012**  
**9:30am to 12:30pm**

Bill Nicholson Suite  
Tottenham Hotspur Football Club  
Bill Nicholson Way  
748 High Road  
London N17 0AP

**How to book:**  
Register on line by 12noon,  
Friday 30 November 2012, by  
visiting the Events & Training page at:  
[www.havcoharingey.org.uk](http://www.havcoharingey.org.uk)

For more information:

Contact Pamela Pemberton, HAVCO Service Manager  
on 0208 880 4078 / [pp@havcoharingey.org.uk](mailto:pp@havcoharingey.org.uk)

## UPCOMING SESSIONS.....

- Safeguarding Adults at Risk - 7 steps to safety **30/11/12**
- Safeguarding Adults at Risk – Recording Skills **13/12/12**
- Safeguarding Awareness – Multi Agency Briefing **17/12/12, 28/01/13, 27/02/13**
- Raising an alert & Immediate Steps – **17/12/12**
- Mental Capacity Act & Deprivation of Liberty Safeguards Awareness **19/12/12**
- Financial & Material Abuse (Advance) - **16/01/2013**

Go to the Learning Zone website, you'll find details of all the courses currently available and a new, easier-to-use and more efficient online course booking system.

The first time you book a course you'll need to log in. All you need is your employee number – which is on your payslip and leave card. Further information can be found at:

<http://hwf.learningpool.com/mod/page/view.php?id=1346>

## Knowledge Hub

Connect · Collaborate · Learn · Innovate

### Learning from Winterbourne View

On **Thursday 6<sup>th</sup> December** the Safeguarding Community of Practice will be hosting a hotseat on **The Learning from Winterbourne View**. The hotseat host will be Margaret Flynn who conducted the Serious Case Review into Winterbourne View. For more information and to join the Hotseat debate, go to the following link: <https://knowledgehub.local.gov.uk>

## SAFEGUARDING ADULTS WEBSITE DEVELOPMENT

The Haringey Council safeguarding adults webpage's is currently being reviewed. We are looking at revamping the Safeguarding section for inclusion of more information and clear signposting for users of the website.

Look out for updates on Harinet and the next edition.

Your understanding of adult safeguarding and your actions can make a positive difference to vulnerable people in Haringey.  
**IGNORING ABUSE IS NOT AN OPTION!**

# Reports and Resources

## DRAFT CARE AND SUPPORT BILL

The draft 'Care and Support Bill' has been published. It creates a single law for adult care and support, replacing more than a dozen different pieces of legislation. It provides the legal framework for putting into action some of the main principles of the White Paper, 'Caring for our future: reforming care and support', and also includes some health measures.

The draft Bill sets out the first ever statutory framework for adult safeguarding, which stipulates local authorities' responsibilities, and those with whom they work, to protect adults at risk of abuse or neglect. The Bill proposes putting SABs on a stronger, statutory footing, better equipped both to prevent abuse and to respond when it occurs.

For more information go to <http://www.dh.gov.uk/health/2012/07/careandsupportbill/>

## CONSULTATION ON A NEW ADULT SAFEGUARDING POWER

The Department of Health has been consulting on a new adult safeguarding power which aims to ensure there is a clear legal and policy framework, enabling the most effective local arrangements and practices to protect adults at risk of abuse and neglect. They have based their approach to new safeguarding interventions with reference to the Law Commission's recommendation that new legislation 'should not include any new compulsory or emergency powers unless Government decides that such powers are needed'.

The consultation period is now closed. For more information go to <http://www.dh.gov.uk/health/2012/07/safeguardingadults/>

## DEPARTMENT OF HEALTH (DH) PUBLISHES DEPRIVATION OF LIBERTY SAFEGUARDS FUNDING FACTSHEET

The DH has published the Deprivation of Liberty Safeguards (DOLS) Funding Factsheet for 2013-14. It announces funding for new local authority responsibilities for assessing and authorising a deprivation of liberty in a hospital setting. Local authorities will take on these new responsibilities from 1 April 2013. They will become the Supervisory Body for the Deprivation of Liberty Safeguards in hospitals – a role currently undertaken by Primary Care Trusts.

For more information go to: <http://www.dh.gov.uk/health/2012/09/dolsfactsheet/>

## DISCLOSURE AND BARRING SERVICE COMMENCES DECEMBER 2012

In December 2012 the Criminal Records Bureau (CRB) and the Independent Safeguarding Authority (ISA) will merge into the Disclosure and Barring Service (DBS). This new organisation will provide a joined up, seamless service to combine the criminal records and barring functions. Further legislative changes will come into force during 2013 and 2014. These details will be published on the forthcoming DBS website.

For more information on changes to disclosure and barring and what you need to know, go to <http://www.homeoffice.gov.uk/publications/crime/disclosure-and-barring/>

## SAFEGUARDING CHILDREN AND ADULTS IN THE FUTURE NHS

The NHS Commissioning Board Authority has been working with the Department of Health and health, local authority and other partners to develop an accountability and assurance framework that will clarify future roles and responsibilities for safeguarding both children and young people and adults.

For more information go to: <http://www.commissioningboard.nhs.uk/files/2012/09/interim-safeguarding.pdf>

## WINTERBOURNE VIEW SERIOUS CASE REVIEW

South Gloucestershire's Adult Safeguarding Board commissioned a Serious Case Review following staff mistreating and assaulting adults with learning disabilities and autism. The abuse at Winterbourne resulted from serious and sustained failings in management procedures.

To read the report and recommendations go to: <http://hosted.southglos.gov.uk/wv/report.pdf>

## ADVOCACY: A VOICE FOR OUR FUTURE

Report from the Voluntary Organisation Disability Group (VODG) shows that after Winterbourne, advocacy is a voice for our future. The report clarifies advocacy's relevance in today's policy and economic landscape and presents case study evidence of advocacy in action. It also describes the challenges to advocacy delivering greater benefits and outlines key messages for stakeholders like providers and commissioners.

For more info, download the report at: [http://www.vodg.org.uk/uploads/pdfs/VODG\\_Advocacy\\_report\\_Final.pdf](http://www.vodg.org.uk/uploads/pdfs/VODG_Advocacy_report_Final.pdf)

## How you can get involved and provide feedback

The newsletter will be produced on a quarterly basis, and we would like Council staff, SAB members and members from the voluntary sector to contribute so that information is relevant to you. Do you have a story, experience or some news on safeguarding adults you would like to share or have included in the next newsletter? You can contact **SUE SOUTHGATE** (SAT Operational Lead)



 020 8489 3384

 [sue.southgate@haringey.gov.uk](mailto:sue.southgate@haringey.gov.uk)