

Metropolitan Care and Repair

HOME IMPROVEMENT AGENCY MEMBERSHIP SCHEME

How can I join?

- Call **020 3535 4700** and ask for an application form.
- The annual membership fee is **£30 from April 2014 to March 2015**.
- You can pay by cheque or credit card over the phone.

Contact us

Tel: 020 3535 4700

**Email: CareandRepair@metropolitan.org.uk
www.metropolitan.org.uk/careandrepair**

Metropolitan is a leading provider of integrated housing services, care and support and community regeneration.

Metropolitan is the brand name for Metropolitan Housing Trust Limited (MHT) and Metropolitan Support Trust (MST), registered office: The Grange, 100 High Street, Southgate, London N14 6PW.

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About our service

The Metropolitan Care and Repair Membership Scheme is an affordable and reliable Home Improvement Agency and advice service for residents in the borough of Haringey aged over 60.

We are a Quality Marked scheme, approved by Foundations, the national governing body for Home Improvement Agencies.

What you will get from us

- Access to our vetted and skilled workers.
- We ensure you receive all the support and welfare benefits available to you.
- Free support to help you resolve any issues that may arise with contractors.
- We can visit you in your home to discuss your requirements and outline options available to you.
- **Subsidised gardening service at £15.00 per hour.**
- **Subsidised handy person service at £15.00 per hour on a Friday.**

Access to our Technical Officer

If large building work is required our Technical Officer will draw up specifications for a fee and arrange for estimates from builders and monitor works.

- For larger scale works we offer a project management service, for which we charge a 12.5% arrangement fee.
- Subsidised rates to produce working diagrams for projects you are working on such as extensions or kitchen renovations.

Our Technical Officer can make recommendations about solutions to support people with dementia or memory issues so they can continue to live safely and independently in their own home.

Trusted assessors

Our skilled staff can help you to assess your home and install aids and adaptations so you can maintain your independence. This is very useful for people who have had a fall and now find it harder to move around their home.

Other support we offer

- Support to help you settle back at home after a stay in hospital.
- General building repairs.
- Plumbing.
- Carpentry.
- Signposting to and accessing other organisations, charities, statutory and volunteer services.
- Minor electrical works.
- Central heating repairs.
- In the garden – fencing and gate repairs.
- Cleaning ground floor windows and gutter cleaning.
- Safety and security – lighting, locks, door chains etc.
- Small jobs around the home.